

Terms and Conditions

General

All orders received and goods supplied by Digicom Solutions Ltd are subject to the following terms and conditions.

The purchaser fully accepts that these conditions apply to all orders placed with the company.

Supply of Goods

Digicom Solutions Ltd is a trade only distributor/wholesaler and therefore will only supply goods to companies who have been verified as resellers having first completed a Trade Application Form.

All requests from customers to change any of their details (address, tel etc) must be made in writing by them (a recognised email is accepted).

To ensure the company maintains its distribution agreements with suppliers/manufacturers, certain product lines will only be supplied to Authorised Dealers of that product.

All orders are subject to availability.

Payment

Payment is accepted by Chaps or Bank Transfer.

The company has the right to suspend and or terminate accounts without prior notice.

The price is exclusive of value added tax, which the purchaser shall be liable to pay to Digicom Solutions Ltd.

The purchaser shall make payment to Digicom Solutions Ltd (in the currency of the invoice) in respect of all invoices in full and without deduction or delay. Time of payment shall be of the essence.

Digicom Solutions Ltd does not provide credit. All pro-forma invoices are for immediate payment unless an agreed date has been stated on the pro-forma invoice by Digicom Solutions Ltd.

If payment by the purchaser is not paid in full at the agreed time, Digicom Solutions Ltd has the right to charge the purchaser for any charges occurred due to the purchaser's late payment. Digicom Solutions Ltd is entitled to charge interest on any overdue amounts at a rate of 5% above the base rate of The Bank of England. This can be implemented and backdated on any overdue amounts at any time.

Unless stated on the pro-forma invoice, all prices are given by Digicom Solutions on an ex-work basis, and the purchaser shall be liable to pay Digicom Solutions charges for transport, packaging and insurance together with any additional expenses.

Digicom Solutions Ltd reserves the right, by giving notice to the purchaser at any time before delivery, to increase the price of the Goods to reflect any changes in delivery dates, quantities or specifications for the Goods, which is requested by the purchaser or failure of the purchaser to give Digicom Solutions Ltd adequate information or instructions.

As stated on all Pro-Forma Invoices withdrawal from any order can only be made if the items are not as specified on the invoice. The customer acknowledges that any other withdrawals will incur a 20% charge of the total amount of the invoice, which is to be paid directly to Digicom Solutions Ltd.

Although every effort is made by Digicom Solutions Ltd to provide accurate information, it is the purchaser's responsibility to ensure that details are correct prior to specification of order.

Risk and Reservation of Title

Legal title of all goods supplied by Digicom Solutions Ltd shall not pass to the purchaser or user until payment of the whole purchase price and any other sums outstanding have been received in full by the company.

Risk of damage or loss to the Goods shall pass to the purchaser on delivery of the Goods to the purchaser or their carrier. The purchaser shall insure the Goods from that time until ownership of and title to them passes to the purchaser.

Delivery

An agreement of delivery or collection shall be made at the time the purchaser places an order.

Digicom Solutions Ltd will give the purchaser an estimated delivery/collection date, this means the date on which the company estimates that the products will be delivered/ available for collection.

Delivery of the Goods to the purchaser will be deemed to have occurred upon delivering the Goods to the purchaser and whilst Digicom Solutions Ltd shall use its reasonable efforts to deliver the Goods on or around the Estimated Delivery Date, time of delivery shall not be of the essence of the Contract. It is the purchaser's responsibility to allow reasonable time for delivery/collection.

Bulk orders (over 2,000 units) can take a minimum of 7-10 days for delivery. Small orders (up to 2,000 units) can take a minimum of 3-7 days to deliver.

The company is not liable to compensate the customer or third party claims occasioned by delays in completing an order whilst in transit.

Charges for packaging and delivery will be agreed at the time of order.

It is the purchaser's responsibility to carry out their own inspections of the stock. Any problems need to be communicated to Digicom Solutions Ltd within 48 hours of the stock being delivered. Digicom Solutions Ltd will not be liable for the stock after this time.

Warranty and Liability

The purchaser shall only be entitled to the benefit of any warranty or guarantee given by the manufacturer or original supplier to Digicom Solutions Ltd and which Digicom Solutions Ltd hereby assigns to the purchaser so far as it is able to do so.

Data Protection

Digicom Solutions will hold information on you/your company only when it is relevant to our current or potential trading relationship. This information will be used where necessary to enable us to service your requirements including the provision of relevant (optional) marketing communications. The information held will be updated at the time changes are identified or discovered. Relevant information will only be shared with third parties when they are appointed by us to fulfil duties in relation to our business.

Specific to Mobile Phones

All customers purchasing Mobile Phones **must** comply with the HM & Customs regulations.

Customers purchasing pay as you go handsets must ensure all handsets are being sold in the UK and connections **must** be made.